

Confidentiality of Information for Domestic Violence Victims and Endangered Individuals

New York Insurance Law provides that if any person covered by an insurance policy delivers to the insurer a valid order of protection against another policyholder or other person covered by the policy requesting that their information be kept confidential then the insurer is prohibited for the duration of that order from disclosing to that policyholder or other person the address and telephone number of the victim, or of any person or entity providing covered services to the victim. If a child is a covered person, then the right may be asserted by the child's parent or guardian.

For Bristol West customers: The request should be made by faxing a copy of the order of protection to Bristol West Compliance at (216) 446-4599. If you are unable to fax a copy of the order, please mail it to us at Bristol West Compliance Department, 5990 West Creek Rd; Independence, OH 44131. Alternate contact information may be provided with the order of protection.

For Farmers customers: The request should be made by faxing a copy of the order of protection to 866-581-1410, attention Triage Team. If you are unable to fax a copy of the order, please email the request to serviceoperations@farmersinsurance.com or mail it to us at 15700 Long Vista Dr. Austin, TX 78728 – Attention: Triage Team.

For Foremost customer: The request should be made by faxing a copy of the order of protection to Foremost Insurance Company (616) 325-1507. If you are unable to fax a copy of the order, please email the request to Imaging@Foremost.com or mail it to us at Foremost Insurance Company, P.O. Box 2450, Grand Rapids, MI 49501.

Once a valid request has been received and implemented, a requestor may only revoke the prior request by submitting to us a written sworn statement revoking the request.

For additional assistance, please contact the New York State Domestic and Sexual Violence Hotline:

NYS Domestic and Sexual Violence Hotline: 1-800-942-6906

Spanish Language: 1-800-942-6908

In NYC: 1-800-621-HOPE (4673) or dial 311

TTY: 1-866-604-5350