

Loss Control Services



Tips for Multi-Family Housing—Condos, HOAs, and Apartments

Homeowners Associations, Condominium and Town Home Communities and Apartment complexes may want to take some additional precautions during the coronavirus COVID-19 outbreak. Practicing a few precautions around the property may assist in helping keep residents and employees safe. Some tips are:

- Postpone any non-essential community meetings or conduct meetings using the phone or web tools.
- For common areas and amenities that are now closed due to COVID-19 and/or stay in place orders:
 - Post signs to notify residents of closed or limited use, or conditions of use.
 - Lock/secure any closed amenities.
- Develop a plan for maintenance requests and prioritize based on the repair.
- Expand regular cleaning to include disinfectant for places such as elevators, stairways, common door handles, mailrooms, lobbies, offices, laundry rooms.
- Consider installing hand sanitizer dispensers in buildings.
- Develop a plan for deliveries to reduce non-essential people from entering buildings.
- If there is a staffed office, limit visitors and require appointments.
- Continue general maintenance of the grounds, parking lots, and common areas/amenities.



Taking precautions and keeping your community members aware of your actions may assist in promoting the health and safety of your community, neighborhood, or complex.

