



# Disaster recovery guide



FARMERS

Gets you back where you belong.®



**Emergency Response Personnel:**

# Stop Here

Critical situations currently exist at this residence.

Immediate assistance is required.



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**Emergency Response Personnel:**

# We're OK

No critical situations currently exist at this residence.

Please proceed to a home requiring immediate assistance.



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## Doing our part to help keep you safe

Farmers is committed to being there to help our customers rebuild after a disaster, but we feel compelled to do even more. That's why we've created this simple, easy-to-follow guide designed to help you plan to keep your family safe until help arrives.

### Farmers HelpPoint® claims service

And remember, when disaster strikes, our industry-leading Farmers HelpPoint® claims service means you can count on us to be there when you need us. Anytime, day or night, just one call to **(800) 435-7764** will help you restore your world to order — fast.



### It's never too early to prepare

Disasters can happen without warning or may be much worse than predicted. When the worst happens, there is a good chance emergency responders will not be available to help. Experts recommend that you get prepared in three ways: make a plan, build a kit, and stay informed.

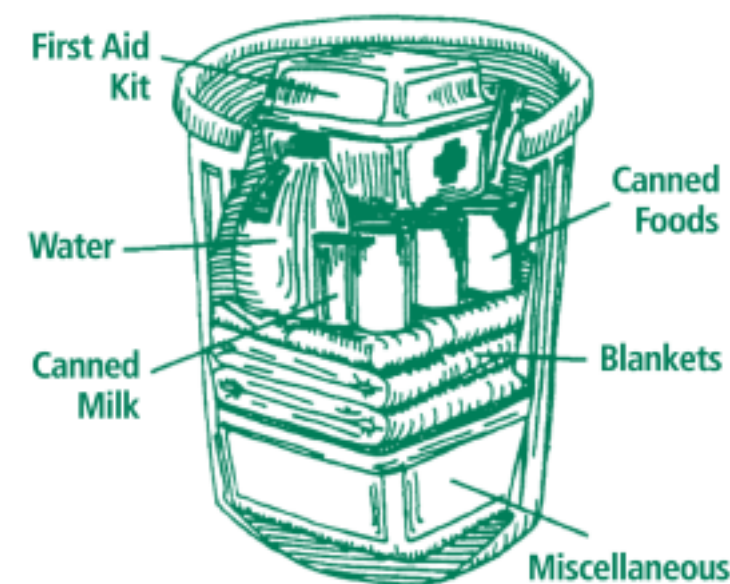
#### Make a plan

Your family may not be together when disaster strikes. A family communications plan lets you and your loved ones decide on a strategy to contact one another and review what you will do in different situations. This kit includes a family communication plan to help you get started.

#### Build a kit

Damage to roads, bridges and power lines, or even because of continuing bad weather could mean that emergency services and personnel may not be available for up to three days after a major disaster. You could be on your own, and you need to be prepared. As a general guideline, for each person in your household, store one gallon of water per day for drinking, washing and cooking (including pets). That means storing three gallons for each person to cover 72 hours.

Buy a three-day supply of canned food for everyone in the home (including pets). Try to buy nutritious favorites. In an emergency, you don't need the added stress of introducing new foods to young children. No one is ever sorry they went to the trouble to plan ahead when an emergency strikes. And, often — it is not a matter of if a disaster will strike — but when.



### Stay informed

There are important differences among potential emergencies that will impact the decisions you make and the actions you take. Learn more about the potential emergencies that could happen where you live and the appropriate way to respond to them. You'll also want to learn about the emergency plans that have been established in your area by your state and local government.

For Americans, preparedness must now account for man-made disasters as well as natural ones. Knowing what to do during an emergency is an important part of being prepared and may make all the difference when seconds count.

### Get involved and help each other

There is safety in numbers. Join (or start) a neighborhood organization so that you know each other and can share emergency resources (items such as generators or chainsaws).

You can find out more about what you can do at [www.ready.gov/americalocal/index.html](http://www.ready.gov/americalocal/index.html)

*Data courtesy: USGS, NOAA, University of Hawaii, Our Congress, Red Cross, FEMA and UC Berkeley*



# Survival checklist and recommended supplies

Use the following checklist to assemble the supplies, equipment and tools you'll need:

- First Aid Kit.....A 50-piece kit is ideal for a family of four.
- Emergency blanket .....May be called a space blanket, as it reflects heat.
- Radio .....Battery-powered; this may be your only link to rescue information.
- Flashlights
- Extra batteries
- Candles
- Matches.....Be sure to purchase the waterproof variety.
- Light sticks .....If you suspect a gas leak, these flameless lights will not touch off sparks or otherwise cause fires.
- Clock .....Battery- powered.
- Currency .....ATMs may not be functioning, so keep a reasonable amount of small bills on-hand.
- Insurance policy information .....A hardcopy if important numbers.
- Fire extinguisher
- Multifunctional knife
- Whistle .....This can be very useful to summon help, whereas the human voice can give out after a few hours of calling.
- Trash bags
- Medication .....Set aside a week's supply and copy of all prescriptions.
- Extra eye glasses
- Small tent
- Cook stove .....Do not forget propane fuel.
- Heavy gloves.....Protection may be needed for cleaning up broken glass and debris.
- Duct tape
- Axe
- Shovel
- Broom
- Rope .....Often necessary for securing or moving things.
- Drinking water tablets.....Used to purify water when a trusted source is inaccessible.
- Pliers
- Wrench .....Store one large enough to shut off the gas if necessary.
- Pry bar.....To lift and move debris if someone is trapped.
- Dust mask .....Helps reduce dust or smoke inhalation.
- Bleach .....A simple, effective disinfectant.
- Map of area .....Identify evacuation routes and shelter locations.
- Essential infant and/or pet care items ....Include vaccination records.
- Hygiene products .....Tissues, wipes, hand sanitizers, etc.
- Toilet chemicals and plastic bucket.....Proper sanitation and plumbing may be unavailable for some time.
- Warm clothes .....Plan appropriately for each family member.
- Sturdy shoes .....Plan appropriately for each family member

