

Auto claim

Contact information tracker

Keep this worksheet handy to organize your information. For the best service, please contact the appropriate claims representative.

To report a new claim call 1-800-HelpPoint

Claim number:

Accident date:

Accident time:

Accident location:

Date you reported:

Other party involved

Name of the other driver:

Phone number:

Address:

Insurance company:

Phone number:

Policy Number:

Witnesses information

Witness:

Phone number:

Witness:

Phone number:

Your claims representatives

Liability representative:

Phone number:

(Accident details)

Field representative:

Phone number:

(Inspection and estimate of the vehicle)

Medical representative:

Phone number:

(Your injuries)

Your repair vendor

Name:

Phone number:

Address:

Contact person:

Your rental vendor

Name:

Phone number:

Address:

Contact person:

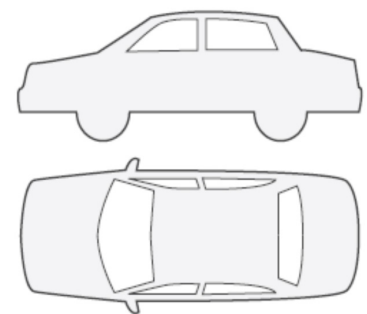
The accident

Police report number:

Police station phone number:

Briefly describe the damage:

Where is the damage? Mark with an X



If using fillable fields to complete form, select "Tools", "Comment & Markup" and "Line Tool" to make an "X" to indicate vehicle damage.

Representative name:

Date:

Time:

Comments:

Representative name:

Date:

Time:

Comments:

Representative name:

Date:

Time:

Comments:

When HelpPoint Claim Services receives your claim, it will be assigned to a claims representative, who will contact you within two business days or less depending upon the nature of your claim. You may work with a team of claims professionals, each of whom is experienced at handling a particular aspect of your claim. They will get the facts surrounding your loss, discuss your coverage, explain how your claim will be handled, identify ways to protect your property from further damage and schedule an in-person appointment if needed. If you have questions concerning a certain aspect of your claim, please contact your claims representative.