

# Farmers Press Release

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## **COLORADO FARMERS INSURANCE CLAIMS REPRESENTATIVE WINS SUPERIOR SERVICE AWARD**

**LOS ANGELES, CA** (May 30, 2008) — Brent Stettler, Farmers Insurance Special General Adjuster, Denver, Colorado, has been awarded the Farmers Superior Service Award as a result of handling an uninsured motorist liability claim for customer James Leo of Castle Rock, Colorado.

“We are proud to recognize the superior service provided by Mr. Stettler for the outstanding job he did in handling Mr. Leo’s claim,” explained Scott Gilbert, Farmers Director of Southwest Auto Claims.

Mr. Stettler was recognized by Mr. Leo, who sent a letter of appreciation for a job well done. “I suffered some very serious injuries and also a heart attack on the operating table while the doctors were trying to save my right leg. Fortunately, I selected Farmers Insurance for my vehicles as well as my house...I was contacted by Brent Stettler while I was still in the hospital, and he assured me that he would take care of my case and do the best job that he could for me. He kept his word. He entered negotiations on my behalf with my health insurance carrier and they agreed to a settlement that was far above my expectations. He is an outstanding employee of Farmers Insurance Company, and is a person with great integrity. He kept in constant contact with me, updating every step of the way. He went out of his way to deliver the check to me and to keep me informed. Please enter this in his personnel record and pass on the congratulations to him.”

“Brent did all the right things to take care of Mr. Leo's financial situation while being very sensitive to his health condition,” Mr. Gilbert continued. “At Farmers, our goal is to get people back where they belong after the unexpected happens. We congratulate Brent on an outstanding job.”

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